



CISSY & FLO

®

- Read our returns policy on our website: cissyflo.com and ensure you comply with the conditions.
- Email us at hello@cissyflo.com to let us know you would like a return/exchange.
- Provide us with your order number and reason for the return. We will provide you with an authorisation identification # to include on the form.
- Fill out this form with all the details required.
- Package up your parcel carefully in a new shipping parcel pack available from Australia Post with this fully completed Return Form and ensure you use a tracking service for your own assurance of delivery.
- For exchanges, you will need to include a pre-paid return envelope inside your parcel with your return address.
- Post the return parcel back to: - Cissy Flo Designs, PO Box 230, MONTMORENCY, VIC., 3094.

Please pack your parcel carefully as damage incurred in transit to us is the responsibility of the customer. We suggest purchasing tracking, as we are not responsible for items you have sent but we have not received.

PRODUCT NAME	PURCHASE ORDER #	AUTHORISATION ID #	REASON

If you have any questions, please contact us to help.

hello@cissyflo.com

www.cissyflo.com

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